

Blue Lakes Charters and Tours
12154 North Saginaw Road
Clio, MI 48420

Dear Blue Lakes Charters and Tours,

It is my pleasure to be writing to you about Denny Otte, the escort on the New York City Multi-Day Tour that occurred this August. Having traveled to several foreign countries and extensively throughout the United States, I have encountered several different escorts and tour guides. Each brings their own flavor and experiences to each tour. It was evident that Mr. Otte had prepared a trip that was going to be excellent!

Mr. Otte led an extremely organized trip that was jam-packed with New York's finest sights and sounds. The pace was never too slow, or too fast. His ability to "go with the flow of traffic" and to tweak the schedule to satisfy the passengers was truly riveting. It's certainly rare to encounter an experienced escort who knows every corner of the city, both old sights and new. I also appreciated how he handled every passenger on the group with a great deal of attention and care. By the time the group arrived back to Ohio, they were one big happy family. I contribute this success to Mr. Otte's ability to make everyone feel comfortable and welcome.

I will certainly be recommending not only Blue Lakes Charters and Tours to my friends, family, and co-workers, but also Mr. Otte's as one of the most genuine escorts. I certainly plan to attend other multi-day trips that Blue Lakes Charters and Tours has to offer. Having worked in customer service related fields myself, I realize pleasing the general public can be challenging at times. Therefore, Mr. Otte should be recognized and rewarded for his hard work.

Again, I appreciate the hard work that a family owned company continues to strive to be the best and hire only the best people to lead their trips.

Sincerely,

A handwritten signature in black ink, appearing to be 'Denny Otte', written over a horizontal line.